

# Shipping Instructions



## Wrap all items individually in 2" layer of bubble wrap

Power down and separately wrap and tape each included item to prevent damage during transit.



## Package into appropriately sized box with sufficient crush space

All included items must be separated from edge-of-box by at least 3" on all sides and packed tightly with packing paper or bubble-wrap. Once wrapped, device(s) and accessories must be packed tightly into the center of box.



## iMac shipping instructions:

**\*\*\*DO NOT SHIP IN ORIGINAL BOX WITHOUT ALL FOAM INSERTS**

**With Original Box & Foam Inserts:** Place iMac in the foam inserts to ensure device is suspended and not resting on bottom of box. Individually wrap loose accessories in 2" of bubble wrap. Affix label and ship directly in original box.

**Without Original Box:** Carefully wrap entire iMac in at least 2" of bubble wrap. **Double wrap (4") all corners, edges, and stand.** Place in center of box with at least 3" of CRUSH SPACE on all sides between iMac and the edge-of-box. **Pack box tightly so there is NO MOVEMENT and confirm ALL four corners & stand are padded in 4" of bubble wrap!**



**Need an iMac shipping box?** For just \$49, order a custom-designed iMac box to ensure easy packing and safe arrival. To order, please email [support@cashforyourmac.com](mailto:support@cashforyourmac.com) or call 1-877-500-4439, Monday-Friday 9:30am-4:30pm (PST).

Once packaged properly, tape box shut, affix prepaid shipping label, and drop at any FedEx Office, FedEx Customer Center, or FedEx Authorized Ship Center within 30 days of receiving your label.



Get paid in just 3-5 business days after delivery of your shipment!

## MUST DO:

- ✓ use appropriately sized sturdy box
- ✓ leave 3" crush space on all sides
- ✓ wrap with 2" of bubble wrap
- ✓ separately wrap all accessories
- ✓ fill empty space w/packing material



## DO NOT:

- ⊘ ship devices in envelopes
- ⊘ re-use a flimsy old box
- ⊘ use insufficient packaging
- ⊘ pack item in undersized box
- ⊘ loosely throw in accessories

All shipments are FULLY INSURED\* against shipping damage if packaged properly following these instructions. Customer is responsible to ensure FedEx Office uses sufficient packaging materials; especially when shipping iMacs, we recommend reviewing their packaging job before shipping!

\*Shipping insurance will NOT apply to shipments that fail to comply with these packaging instructions.

Don't have a box or supplies? We strongly recommend FedEx Office Packaging and/or Supplies

All FedEx Office locations offer professional packaging services & shipping supplies at low prices to ensure safe delivery. To find a nearby FedEx Office or drop-off location, simply log on to [www.Fedex.com/locate](http://www.Fedex.com/locate) or call 1.800.GoFedEx



## Need Assistance?

Our friendly team is available to assist you.



[support@cashforyourmac.com](mailto:support@cashforyourmac.com)

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